



WEST STREET, OLNEY, BUCKS, MK46 5QG

COBBS GARDEN SURGERY

<https://www.cobbsgardensurgery.co.uk>

01234 988590

The Partners:

Dr Margaret Winter
 Dr Katie Herman
 Dr Natalia Lasocki
 Dr Kanchana Godagama

Practice Manager:

Penny Giraudeau

Deputy Practice Manager:

Kim Shelsher

Opening hours:

Days	Opening times
Monday	08:00-18:30
Tuesday	08:00-18:30
Wednesday	08:00-18:30
Thursday	08:00-18:30
Friday	08:00-18:30
Saturday	08.00 – 12.00
Sunday	Closed

Extended hours:

The practice is open 08:00am -12.00am on a Saturday, twice a month. These sessions will offer routine appointments for patients to book in advance. Phone lines will not be open during these times.

Out of hours service:

Your call will be directed to the **NHS 111 service** between 18:30 and 08:00am Monday – Friday and all day at weekends and on bank holidays.

NHS 111

If you need medical help fast, but it isn't a 999 emergency, you can now visit '111.nhs.uk' online for ages 5 and up. Under 5's you should ring 111.

NHS 111 will assess you, provide advice and direct you straight away to the local service that can help you best. NHS 111 is available 24 hours a day, 7 days a week and calls are free, including from mobiles.

Useful telephone numbers:

	Numbers
Milton Keynes Hospital	01908 660033
Northampton Hospital	01604 634700
Bedford Hospital	01234 355122
Peak Pharmacy	01234 241541
Milton Keynes City Council	01908 691691
Drug & Alcohol Services	01908 668 603
Social Services (children)	01908 825 501
Social Services (adults)	01908 253772
Safeguarding (adults)	01908 252835
Safeguarding (children)	01908 253169
Registrar (Births etc.)	01908 372101
Addiction Recovery	01908 250730
Samaritans	01908 667777
Childline	0800 1111

Olney has benefited from a good quality practice for many years. We aim to continue that tradition as we move forwards.

Our practice area is Olney, Emberton, Clifton Reynes, Weston Underwood and some areas of Warrington.

All clinical areas are on the ground floor with good access for disabled patients. A car park is provided which includes spaces for disabled parking

The Doctors:

Dr Margaret Winter MBBS DRCOG MRCGP 1996 St Bartholomew's Hospital London. Specialist Interest Minor Surgery and Dermatology

Dr Katie Herman MBChB iBSC FSRH DNCCC MRCCP 2011 Queen Mary University, London, 2012 Liverpool University. Specialist interest Diabetes, Musculoskeletal, End of Life Care, Women's and Sexual Health.

Dr Natalia Lasocki MBBS BSc MEd DIC DRCOG 2011 University College Medical School, London

Dr Kanchana Godagama MMBS, BSc (Hons), MRCGP, DRCOG, DSRH

Tom McNally Paramedic Practitioner BSc (Hons)

The Practice Nurses:

Liz Bartlett special interests in diabetes

Caroline Wheeler prescriber, special interests: family planning, minor illnesses, coil and implant insertions.

Samantha Kingdon special interest in asthma

Helen Howe special Interest in respiratory

Kate Hekkers prescriber, special interests: diabetes and minor illness

Health Care Assistant: Tina Lane

Phlebotomy: Fiona Cox

CQC Inspected and Rated

Good



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The Practice Manager

Penny Giraudeau is responsible for the running of the practice. She welcomes feedback so if you have a complaint or comment then please write to her.

The Practice Team

Our team is made up of receptionists, prescription administrators, the medical secretarial team, an administration team, the nursing team, a paramedic practitioner, a Health Care Assistant (HCA) and a phlebotomist. Each person is there to help you.

Midwifery

Our midwife provides skilled care throughout pregnancy and the post-natal period. She runs ante-natal clinics here at the surgery. A first booking appointment can be made at your home. Contact her via the surgery or 01908 660 033 ext 3457 at 9am.

The Health Visiting Team

Give specialist advice on health and welfare to the under 5's. This includes ante-natal classes, post-natal support, breast feeding support groups, baby massage classes and family health clinics. They also run a health review programme for young children and can help with childhood behavioural problems. Please contact them on 01908 725 100.

The District Nursing Team

Together the team aim to provide skilled nursing care, support and guidance for their housebound patients.

Their aim is to maintain your nursing needs whilst at home. Please contact them on 01908 725 379

Repeat Prescriptions

Please DO NOT use this facility to request past or one-off medication. This service is for repeat requests only.

If you wish to order a repeat prescription online, please visit the practice to set this up. You will need to provide some form of photographic identification and fill out a form.

Your prescription will be ready for collection at the surgery, or at your nominated chemist two working days later

Updated 3 January 2023

Making contact with a Doctor:

By appointment - To make an appointment to see a doctor please ring 01234 988590. You will be asked questions in order to determine the urgency of your request and to signpost you to the most appropriate clinician.

Please be aware that urgent appointments will be with the duty doctor on that day, who may not be your usual GP.

By phone - Many problems can be solved by speaking to a doctor on the phone. Please let the receptionist know at the time of booking if you would prefer a telephone appointment.

By visit - If you are housebound and need to see your doctor, a visit may be arranged. Please ring 01234 988590.

Making an Appointment with a member of the Nursing Team:

Our nursing team includes experienced Practice Nurses, a Health Care Assistant and a Phlebotomist. Our nurses are specialists in long term condition management, vaccinations, wound management, women's health and minor illness. Appointments are available Monday to Friday. For more pressing problems it is sometimes possible for an appointment to be made on the day.

Cancelling appointments:

If you are not able to attend your appointment, **please let us know** as soon as possible by calling the surgery and leaving a message on the cancellation line so that the appointment is not wasted.

Test Results:

Please ring 01234 988590 after 10am.

If the doctor has already reviewed your test results, the receptionist will give you the result, *but will not be able to explain the significance.*

Cervical Smear results will be sent to you directly through the post. The time frame is 8-12 weeks.

Registering as a new patient

You can register online on our website, <https://www.cobbsgardensurgery.co.uk/> If you don't have access to the internet, we do have patient registration forms at the reception desk. You will be asked to provide photo ID and proof of address.

PLEASE NOTE – OUR LIST IS CURRENTLY CLOSED